




# WHY CONTACT THE NSW AGEING AND DISABILITY COMMISSION?

From July 1 2019 the NSW Ageing and Disability Commission will be established to better protect older people and adults with disability from abuse, neglect and exploitation by someone they know in their home or community.

Who to contact	When 	How 	Where 
<b>NSW Ageing and Disability Commission</b>	To access information or make a report about the abuse, neglect and exploitation of adults with disability and older people living in their home and in the community	Phone: <b>1800 628 221</b> Email: <b>NSWADC@adc.nsw.gov.au</b>	NSW
<i>The NSW Ageing and Disability Commissioner will work closely with all relevant regulatory bodies and government agencies to support information sharing and referral pathways.</i>			
<b>NSW Police</b>	To report violence or crime.	Emergency: <b>000</b>	Australia-wide
<b>NSW Ombudsman</b>	To make complaints about NSW public sector agencies and community services.	General Contact Details: <b>(02) 9286 1000</b> <b>1800 451 524 (for outside Sydney)</b>	NSW
<b>NSW Health Care Complaints Commission</b>	To report complaints about health service providers in NSW.	<b>1800 043 159</b>	NSW
<b>NSW Public Guardian</b>	For information and support about guardianship (enduring, private and public), medical consents and the role of the Public Guardian.	Information and Support Branch: <b>(02) 8688 6070</b> <b>1800 451 510</b>	NSW
<b>NSW Office of the Children's Guardian</b>	To ensure organisations, employers and individuals understand the meaning, importance and benefits of being child-safe.  For complaints or concerns about an individual child contact the NSW Ombudsman.	Child Protection Hotline: <b>1800 212 936</b> Kids Helpline: <b>1800 551 800</b> NSW Ombudsman: <b>(02) 9286 1000</b>	NSW
<b>Human Rights Commission</b>	To report complaints of discrimination, harassment, and bullying based on a person's sex, disability, age and/or race.	<b>1800 620 241</b>	Australia-wide
<b>NDIS Quality and Safeguards Commission</b>	To make a report about an NDIS service provider.	<b>1800 035 544</b>	Australia-wide
<b>Aged Care Quality and Safety Commission</b>	To report abuse within aged care facilities, respite and day care services and support services delivered in the home.	<b>1800 951 822</b>	Australia-wide
<b>Royal Commission Into Violence, Abuse, Neglect And Exploitation Of People With Disability</b>	This Commissioner has been directed to inquire into violence, abuse, neglect and exploitation of people with disability in all settings and contexts.	Phone hotline: <b>1800 880 052</b> Interim website: <b>dss.gov.au/DisabilityRoyalCommission</b>  See also: <b>ag.gov.au/DisabilityRoyalCommission</b>	Australia-wide