## **NSW Ageing and Disability Commission**

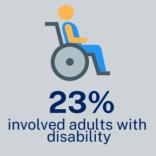
We respond to reports of abuse, neglect and exploitation of older people and adults with disability in their family, home and community

#### 2020-2022 Data Report\*

calls to the Ageing and Disability Abuse Helpline, a 14% increase over three years









Adult children (29%) and paid workers (28%) were the main reporters about older people.

**Paid workers** (61%) were the main reporters about **adults with disability.** Reports by the adult themselves increased by **12.5%** 

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engagements across NSW supporting workers and the community to better detect and respond to abuse

## **40%** 🦂

of alleged abuse of **older people** was psychological (verbal abuse and preventing/restricting access to family and friends)



of alleged abuse of **older people** was financial (financial exploitation, misuse of Power of Attorney/Enduring Power of Attorney, theft)



of reports identified people from culturally diverse backgrounds. **Greek** and **Italian** the most common for older people and **Arabic** and **Vietnamese** for adults with disability



of reports identified the older person or adult with disability as Aboriginal

**Key outcomes:** the views and wishes of the adult were sought and upheld; actions taken by police and justice bodies; assisted to receive supports and moved to safer accommodation.

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Most reports were about alleged abuse by **relatives** (mainly adult children and parents) for both **older people (62%)** and **adults with disability (50%)** 

**34%** 

of alleged abuse of **adults with disability** was psychological (verbal abuse and preventing/restricting access to necessary supports)



of alleged abuse of **adults with disability** was neglect (failure to meet support needs and medical neglect)

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Regional NSW accounted for **53%** of reports, with the Hunter, Illawarra Shoalhaven the most common areas.`

Central Coast, Blacktown and Canterbury-Bankstown LGAs featured most commonly.

\*Data collected 1 January 2020 - 31 December 2022 `Where the location of the person was known For more information and data visit adc.nsw.gov.au

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