




CONTACTING THE AGEING AND DISABILITY COMMISSION AND OTHER BODIES

The NSW Ageing and Disability Commission was established July 1 2019 to better protect older people and adults with disability from abuse, neglect and exploitation by someone they know in their home, or community.

Who to contact	When 	How 	Where 
NSW Ageing and Disability Commission	To access information or make a report about the abuse, neglect and exploitation of adults with disability and older people living in their home and in the community	Phone: 1800 628 221 Email: NSWADC@adc.nsw.gov.au	NSW
<i>The NSW Ageing and Disability Commissioner works closely with all relevant regulatory bodies and government agencies to support information sharing and referral pathways.</i>			
NSW Police	To report violence or crime.	Emergency: 000	Australia-wide
NSW Ombudsman	To make complaints about NSW public sector agencies and community services.	General Contact Details: (02) 9286 1000 1800 451 524 (for outside Sydney)	NSW
NSW Health Care Complaints Commission	To report complaints about health service providers in NSW.	1800 043 159	NSW
NSW Public Guardian	For information and support about guardianship (enduring, private and public), medical consents and the role of the Public Guardian.	Information and Support Branch: (02) 8688 6070 1800 451 510	NSW
NSW Office of the Children's Guardian	To ensure organisations, employers and individuals understand the meaning, importance and benefits of being child-safe. For complaints or concerns about an individual child contact the NSW Ombudsman.	Child Protection Hotline: 1800 212 936 Kids Helpline: 1800 551 800 NSW Ombudsman: (02) 9286 1000	NSW
NSW Anti Discrimination Board	To make an enquiry about your rights and responsibilities under the NSW anti-discrimination law, or to make a complaint about discrimination.	(02) 9268 5544	NSW
Human Rights Commission	To report complaints of discrimination, harassment, and bullying based on a person's sex, disability, age and/or race.	1800 620 241	Australia-wide
NDIS Quality and Safeguards Commission	To make a report about an NDIS service provider.	1800 035 544	Australia-wide
Aged Care Quality and Safety Commission	To report abuse within aged care facilities, respite and day care services and support services delivered in the home.	1800 951 822	Australia-wide
Royal Commission Into Violence, Abuse, Neglect And Exploitation Of People With Disability	This Commissioner has been directed to inquire into violence, abuse, neglect and exploitation of people with disability in all settings and contexts.	Phone hotline: 1800 880 052 Interim website: dss.gov.au/DisabilityRoyalCommission See also: ag.gov.au/DisabilityRoyalCommission	Australia-wide